



4725 North Federal Highway
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December 22, 2003

To Whom It May Concern:

John Wayne Construction has recently completed their third renovation project here at Holy Cross Hospital, with a fourth set to be complete by the end of January 2004. The scope of work included installing a "patent pending" Acri-Mesh wall system over existing walls, and applying acrylic wall coatings over it, to create a sound, effective, and sturdy barrier. This application has the ability to withstand the force of stretchers hitting the wall, while offering minimal maintenance effort on the part of the staff to keep clean.

A high level of professionalism, and organization was consistently maintained by all their workers, and we are more than satisfied with the diligence, skills demonstrated, and their effectiveness in completing the projects in a timely and efficient manner.

The Administrative team here at Holy Cross Hospital is extremely pleased with not only the quality of materials used, and the expertise workmanship, but also the supervision provided by John Wayne Construction in the various applications. Their management team has been very attentive to the details of these projects, and has kept us informed during all phases of construction to ensure complete customer satisfaction at close-out. Their work can be seen in our Interventional Vascular Lab, Emergency Department, Heart and Vascular Labs, and the soon to be complete Critical Care Unit on 5-West.

It continues to be a pleasure doing business with John Wayne Construction, Inc., and even as we look forward to 2004, their products will continue to grace more walls to come. We will most gladly recommend you using them for any, or all of your interior construction needs. If you require any additional information, please contact me.

Yours sincerely,

A handwritten signature in blue ink, appearing to read "Dorothy Hellman", with a horizontal line underneath.

Dorothy Hellman

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